

Manager - Information Technology, Infrastructure

Job Ref. Id

CIC_102081

Job Type

Full Time

Closing Date(Dd-Mm-Yyyy)

25-03-2025

The applicant must possess

- 1. a recognized degree in Computer Science, Information Management, or IT relevant disciplines;
- 2. a minimum 10 years of relevant experience in IT infrastructure areas
- 3. deep understanding of a variety of technology, including Routing, Switching, BGP, SDWAN, NAC, WAF, Load Balancing, WIFI, etc.
- 4. excellent communication and leadership skills, with the ability to manage and motivate a team
- 5. familiar with DevOps, automation, or infrastructure-as-a-code is definitely an advantage
- 6. relevant certifications, such as Cisco CCIE/CCNP, Microsoft, VMware VCP, and AWS/Azure Cloud-related certifications preferred
- 7. sound knowledge of cybersecurity frameworks, such as ISO 27001 and NIST incident response
- 8. self-motivated, proactive, and able to work independently and under pressure.
- 9. excellent problem-solving skills and attention to detail

(Applicants who do not possess the required qualifications and / or experience may be considered for other positions within the organisation.)

Duties include

As the Infrastructure Manager, you will oversee and lead the infrastructure team to strengthen the infrastructure's capabilities, availability, and performance.

- 1. to plan and implement infrastructure-related projects, review and enhance current architecture and procedures
- 2. to Manage the team for the day-to-day operation of the IT infrastructure, including patching, monitoring system performance, troubleshooting issues, and ensuring security controls are in place and being followed
- 3. to manage complex network architecture, perform backup, and disaster recovery operations
- 4. to evaluate and recommend new technologies and tools that could improve the organization's IT infrastructure
- 5. to manage a team of IT professionals, including assigning tasks, providing guidance, training, and evaluating performance
- 6. to assist in developing policies and procedures to ensure the operation is secure, reliable, and efficient
- 7. to collaborate with the application and security team to ensure that the entire IT infrastructure is working together smoothly
- 8. to prepare regular reporting to senior management
- 9. to carry out any other duties as assigned from time to time by the Executive Director.

Applications

The position is on a renewable fixed-term contract (subject to performance and operational needs) for a period of 2 years.

Please click the below "Apply Online" to complete the application form and upload the updated curriculum vitae, the results of English and Chinese Language obtained in public examinations, current and expected salary together with a covering letter stating one's suitability for the job on or before 25 March 2025.

For further details on CIC please refer to website: http://www.cic.hk.

✓ Apply online (https://apply5.lumessetalentlink.com/apply-app/pages/application-form? jobId=QBQFK026203F3VBQB688NV4NO-9531&langCode=en_GB)